

VANITY BAR & NIGHTCLUB

Touting and Pedicab policy (revised October 2018)

This policy should be read in conjunction with the Venue's Street Management Policy.

The Management of Vanity understands and recognises the problems that exist in Soho in relation to touting and pedicabs. Both issues are dealt with in the Venue's Risk Assessment.

There is a no touting condition on the Venue's SEV licence that is rigorously managed and complied with.

The management of Vanity view the unlicensed activity of pedicab drivers exactly the same as street touting and do not encourage or condone their activity and do not wish the Venue to be associated with their activities.

There is also a recognition that street based enforcement is an issue for the police and local authority but notwithstanding that we will work in partnership with the authorities to find a workable solution if problems arise near our venue.

To this end the management will;

- Employ a Designated Member of Staff who will work in Carlisle Street outside the Venue during the early hours of the morning, specifically from 01:00 to 03:00 when the Venue is open to the public.
- The Designated Member of Staff is tasked with encouraging pedicab drivers that look for fares in the Dean Street area to respect the needs of local residents by being quiet and also ask them to move away/not congregate in Carlisle Street or near the Venue.
- The Designated Member of Staff has no specific powers to make the pedicab drivers move on, but he/she will use reasonable efforts to ensure that they do. The Venue is keen to ensure that any interaction between the staff member and the pedicab drivers doesn't inadvertently lead to disturbance where a pedicab driver refuses to comply with staff requests.
- The Designated Member of Staff will record relevant interactions with rickshaw or pedicab drivers in the Venue's incident log as necessary. As the Venue is required to share its incident log with officers of the City Council the Venue will share information with the City Council in furtherance of any specific enforcement work by the authorities around nuisance caused by pedicabs in the Soho area.
- The Venue will hold regular briefings with its SIA door supervisors and reminded them of the need to maintain a professional attitude when working on the door of the venue,

specifically not to be observed to be in conversation with pedicab operators other than to ask them politely to move away from the venue.

- It is essential and part of our extended social responsibility that both the door supervisors and the street marshal look after the interests of neighbours even though they have no official powers to intervene in street based activity.
- The management and door staff will work with WCC enforcement officers to curtail the activity of pedicab drivers in and around Carlisle Street and Dean Street.

Vanity

STREET MANAGEMENT POLICY

1. Management of Vanity Bar recognise their responsibility for the orderly arrival and dispersal of customers and the cleanliness of the area immediately outside the venue.
2. To promote public safety and prevent public nuisance the arrival and departure of customers will be managed by the dedicated door security.
3. At least 1 door supervisor will monitor the roadside area to assist in the safe and orderly arrival and dispersal of customers.
4. This policy will be supported by all security staff who will be wearing distinctive uniforms and displaying their SIA accreditation at all times to distinguish them from customers and members of the public.
5. Vanity Bar shall display signage at the exit reminding customers to leave quietly and have respect for residents.
6. Staff will monitor, and where possible, control traffic on Carlisle Street in line with this Plan.
7. Customers arriving by car are to be met at the kerbside and directed to the entrance. The customer will always be held within the entrance whilst entry is approved.
8. Once a car has dropped off a passenger, the driver is to be encouraged to leave Carlisle Street without lingering.
9. Any private hire vehicles are to be encouraged to park away from Carlisle Street and will be required to switch off their engines whilst waiting for customers.
10. Vanity Bar works in partnership with the police and the local council to prevent nuisance in Carlisle Street. This extends to the activities of Pedicab operators in Soho.
11. Vanity will employ a street marshal to manage, as far as is possible, the pedicabs in and around Dean Street. If they start to arrive outside the venue looking for customers as people leave Vanity the operators are to be asked to park in the north end of Dean Street or the east side of Carlisle Street away from the venue.
12. Patrons wishing to hail a black cab shall be directed onto Dean Street or Oxford Street to avoid causing a nuisance on Carlisle Street.
13. Any patron entering the street from Vanity Bar in order to smoke shall be redirected to a small smoking area outside the premises. Patrons are not to take drinks outside the premises under any circumstances and they are supervised by the door staff.
14. Any entertainer wishing to smoke a cigarette will do so outside and no more than 2 dancers at any one time will be allowed outside. Entertainers will not accompany customers outside to smoke a cigarette.
15. There will be no more than 7 people allowed outside at any one time. The door supervisor will manage the numbers and remind people to keep quiet while outside the entrance.
16. A dedicated telephone number for the DPS or the duty manager will be maintained for use by any person who may wish to make a complaint during the operation of the licence. It will also be provided to

the licensing authority and local residents associations. Any change to the number shall be notified to the licensing authority and to local residents associations within 7 days of the change.

